

MosArt wants to be recognised by the market for delivering an excellent services in architecture, sustainability and education relating to high performance, comfortable and healthy buildings in residential, commercial and public sectors.

We are committed to:

- Providing a service that meets and exceeds our clients' needs and expectations through developing innovative methods and engaging experienced and talented staff;
- Respecting the environment by identifying environmental aspects and minimizing impacts of our services, notably those related to pollution and climate change;
- Providing a healthy and safe work experience to our staff, consultants, subcontractors and visitors;
- Conducting employee consultation regarding health, safety and welfare matters and ensuring arrangements are in place to make it effective;
- Setting objectives for continual improvement and provide resources for their achievement, to maximise our strengths, minimise risk and enhance our performance;
- Working alongside our consultants, suppliers, service providers and partners to develop long-lasting relationships and ensure a high standard of service delivery whilst ensuring the respect for the environment and defined quality requirements;
- Continually improving our performance and of the Integrated Management System (*IMS*), to ensure our business remains profitable, reputable and is in a position to take advantage of commercial opportunities;
- Complying with all applicable requirements, including the ones from ISO 9001 legislation, contracts, and others to which MosArt subscribes;
- Engage MosArts' staff to identify opportunities for improvement of the Integrated Management System (*IMS*);
- Ensure that the integrity of the IMS is maintained when changes are planned or implemented.

Our Integrated Management System is consistent with the purpose and requirements of ISO 9001:2015 as a means of systematically satisfying the needs and expectations of all interested parties, securing the quality of the services provided and customer satisfaction, whilst respecting the environment and providing a healthy and safe environment to those that work with us.

This Policy statement is clearly communicated by the Top Management and arrangements are put in place to make sure that it is understood by all staff within the Company. It shall be made available to the interested parties upon request and is subject to, as a minimum, annual review to ensure its continued suitability.



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Tomás O'Leary, Managing Director

May 2024